**MCVOAD/ Crisis Services of North Alabama**

**2-1-1 RESOURCE LIST :  6/14/11**

**Animals:**
**Huntsville Animal Services:** 256-883-3788.  After-hours: 256-722-7100.  **Madison City Animal Control**: 256-722-5694.  **Huntsville Animal Shelter**: 256-883-3782.  **Madison County Animal Control** (Outside city limits): 256-532-1651.  **Vector Control/Health Dept**: 256-539-3711.

**Contractors:**
**Home Builders Assoc of AL Disaster Recovery Website:** Information on dealing with contractors in disaster recovery.[www.hbaa.org/consumer/disaster-recovery.html](http://www.hbaa.org/consumer/disaster-recovery.html).
**HOPE Coalition America:** Information and counseling on home repair contracts, dealing with insurance companies, etc.  888-388-4673.  Email: hopecoalition@operationhope.org.  Web: [www.operationhope.org](http://www.operationhope.org/).
**To find a certified contractor** go to [www.buildersassn.org](http://www.buildersassn.org/) or call 256-536-2606.
**Better Business Bureau:** Check a contractor’s rating at [www.bbb.org](http://www.bbb.org/).
**Licensure:**If work will cost more than $10K, the contractor must be licensed by the AL Home Builders Licensure Board, 800-304-0853.  If work will cost less than $10K, the contractor should be licensed by local government.

**Deposits** should not be more than 10% or $1000, whichever is lower.  Be sure the contractor obtains all applicable **permits** before work begins.  Contractors should show proof of current **Workman’s Comp insurance** for all employees.  Check **references** and obtain several **estimates** on work to be performed.

**Debris Removal:**
**Call 2-1-1 (or back-up number 1-888-421-1266) to register for debris removal.**

**Operation Clean Sweep** is an Army Corps of Engineers program to remove debris from the hardest-hit areas. Property owners must register and complete a right-of-entry form giving the Corps permission to enter the property for debris removal.  Register at the Disaster Recovery Center, 595 Nance Rd, from 7AM-7PM Mon-Sat.  Provide proof of identity, proof of property ownership, and a copy of homeowners policy if available.  Corps of Engineers personnel will be available to answer questions and assist with the paperwork.  **All residents who may be eligible should apply as soon as**
**possible.**
**Burning debris:**  Due to a statewide burning ban, residents may not burn storm debris on-site.

**Distribution Centers for Donated Goods:**
**Huntsville:  Main Distribution Site:  Hi-Lo Warehouse,** 3223 Hi-Lo Dr, (Meridian St to Wholesale Ave, go to end of block.)  Tues-Thurs 12:00-5:00PM.  Food, clothing, baby products, cleaning supplies, Glucerne, Ensure, Depends. No phone.
**Capshaw, East Limestone Area:  Good Shepherd Church**, 256-232-3331, 1418 Old Railroad Bed Road (near Capshaw Road). Distribution to disaster victims only.  Tues, Thurs, and Sat, 10AM-4PM. Food, household supplies, hygiene products.
**Harvest:  Crosswinds Church,** 256-325-1550, 8089 Wall-Triana Hwyin Harvest.  Mon and Thurs 10AM-2PM, Sat 10AM-12 Noon.  Food, hygiene products, baby supplies, etc.
**Harvest: Restoration Church**, 256-837-0643, 5810 Wall-Triana Hwy in Harvest. 8AM-6PM daily. Trash bags, paper and hygiene products, household supplies, adult diapers, MRE’s etc.
**Huntsville: Salvation Army**, 256-536-5576, 2114 Oakwood Ave.  Mon-Fri 8:30AM-4:00PM.  Distribution to disaster victims only.  Food, clothing, personal hygiene items, household items, and furniture.
**Huntsville: Manna House**, 2300 Mem Pkwy (Next to the Rock Worship Center).  Mon, Wed, Thurs 4:00-7:30.  Food, clothing, hygiene products, and household items.
**Huntsville: Christmas Charities Year-Round**, 256-837-2373, 2840 Jordan Ln.  Mon-Fri 7:30-4:30. Socks, underwear, toiletries, cleaning supplies, furniture, and other non-perishable items.

**Donations of Cash:**
**Madison County Red Cross:** Call 256-536-0084 or text “REDCROSS” to 90999 to make a $10 donation.
**United Way of Madison County Disaster Relief Fund:** Go to [www.madisoncares.org](http://www.madisoncares.org/) or mail check to United Way at 701 Andrew Jackson Way, Huntsville, AL 35801.  Note “Disaster Fund” on the check.
**Salvation Army:** 2114 Oakwood Ave in Huntsville, 256-536-5576.
**Governor’s Emergency Relief Fund**: www.servealabama.gov.

**Employment:**
**Alabama Career Center:** 256-859-9360 or 256-851-0537, 2535 Sparkman Drive. Online at [www.joblink.alabama.gov](http://www.joblink.alabama.gov/).
**Seniors:** TARCOG offers employment assistance for people ages 60 and over.  256-830-0818.
**Low-Income:**  Housing Authority: Section 3 program offers employment counseling and job placement.  256-532-5624.
**Veterans:** Still Serving Veterans: Job training and career counseling for veterans.  256-532-5624.

**Farmers:**
**AL Dept of Agriculture & Industries Emergency Operations Center,** 334-240-7278.  Email: sart@agi.alabama.gov.  Website: [www.agi.alabama.gov](http://www.agi.alabama.gov/).
**Madison County Farm Service Agency (FSA)**: Assistance to farmers and foresters. 256-532-1677 x2.

**FEMA Assistance:**
**Assistance is limited to those whose homes were damaged or destroyed by the storms.**

**National  Teleregistration:**800-621-3362 (TTY 800-462-7585).  Online at www.disasterassistance.gov.

**Disaster Recovery Center** **(DRC)** located at Monrovia Church of Christ, 595 Nance Rd, Madison, AL. (Corner of Capshaw Rd and Nance Rd) Open Mon-Sat 7AM-7PM.  256-837-5255 (Church number.)  Apply for financial assistance, help with SBA loan applications, information on how to file insurance claims, referrals to community resources, register for Operation Clean Sweep, etc.

FEMA will likely refer to the **Small Business Administration** for a loan application.  This application also serves as the application for FEMA grants.  **SBA applications should be submitted as soon as possible--before insurance is settled.**  The application deadline is June 27.  An SBA representative is available at the DRC to answer questions and assist with the paperwork.  Call the SBA Customer Service Center at 800-659-2955 (TTY 800-877-8339) for more information.  SBA applications may be completed online at https://disasterloan.sba.gov/ela/.

**Financial Assistance:**
**Hours and availability of funds are subject to change.  Call 211 for current information.**

**Huntsville Assistance Program:** Rent and utilities assistance.  Northern half of Madison County: Call 256-828-8788 Mon 9:30-11:00AM for appt.  Southern half of Madison County: Call 256-539-2320 Wed 1-3PM for appt.
**Catholic Center of Concern**: Rent, utilities, and deposit assistance. Call 256-536-0041 Mon or Tues 9:00-9:45AM for appt.
**TANF: Temporary Assistance for Needy Families:**  Dept of Human Resources, 256-535-4500.
**Redstone Arsenal Personnel**:  Army Community Services, 256-876-5397.
**Churches United for the People**: Rent and utilities assistance.  Call 256-539-8720 Wed-Thurs 1-2PM for appt.
**Hope Coalition America** offers a variety of free financial services to disaster victims.  888-388-4673.   Email: hopecoalition@operationhope.org.  Web: www.operationhope.org .

**Food:**
**Foodline:** 256-534-2424.  Call Mon-Thurs 9AM-3PM, Fri 9AM-12 Noon, for referrals to food pantries.
**HAP Food Pantry:**  Walk in for food assistance Mon, Wed, and Fri, 1:00-3:30PM.  Southern Madison Co: 406½ Governors Dr (across from Big Spring Manor nursing home), 256-539-2320.  Northern Madison Co: 1157 Pulaski Pike (next to Madison Crossroads School) 256-828-8788.
**Manna House:** 2300 Memorial Pkwy South  (next to the Rock Family Worship Center at Governors Dr.)  Walk in for food assistance Mon, Wed, and Thurs 4:00-7:30PM.
**Food Stamps**: DHR: 256-535-4500 or 256-535-4514.  **WIC:** Health Dept 256-536-9645.
**The CARE Center** (Berkley, Gurley, New Hope, SE Madison Co Only): 5039 Main St, New Hope.  Food pantry open Wed and Sat 9AM-12 Noon, and Thurs 3-6PM. 256-723-2273.
**Harvest Area: Crosswinds United Methodist Church**, 8089 Wall-Triana Hwy, 256-325-1550. Mon & Thurs 1-2PM, Sat 10AM-12PM.  **Harvest Baptist Church**, 8999 Wall Triana Hwy  (across the street in the Activity Bldg), 256-837-4129.  Tues 9AM-3PM and Fri 9AM-Noon until the end of June.

**Fraud:**
**National Disaster Fraud Hotline (FEMA):** 866-720-5721.  Report **Price Gouging** at 800-342-8385.  Report to the **Better Business Bureau** at 256-532-5658.  Report to the **Attorney General** at 334-242-6154.

**Housing:**
**Habitat for Humanity of Madison County** 256-533-2282:  Now accepting home ownership applications for those who lost their homes and were uninsured or underinsured.
**USDA Rural Development**, 256-544-5795 x101: Housing guidance for those displaced by the storms.  May be able to advise about additional financial assistance beyond FEMA, SBA, and homeowners insurance.
**Huntsville Housing Authority**, 256-539-0744.
**Veterans:** Homeless veterans may be able to receive a Section 8 voucher if they meet income guidelines.  256-535-3100 x7482.
**VA-Financed Homes**: The VA may be able to arrange for forbearance of mortgage payments or to provide other help is some cases.  VA Regional Loan Center, 877-827-3702.

**Legal:**
**Alabama State Bar Disaster Legal Helpline**: 800-354-6154.  **Madison County Volunteer Lawyer’s Program**: 256-539-2275.  **Legal Services of Alabama (Madison County):** 256-536-9645.  **Legal Services of Alabama Statewide Helpline**: 866-456-4995.  **Legal Services Spanish Hotline:** 888-835-3505.
**Seniors: TARCOG**: Legal assistance for people 60 and over.  256-830-0818.

**Medical:**
**Community Free Clinic:** 410 Sivley Rd SW, Huntsville. 256-533-2910. Mon-Thurs 9AM-3PM, Fri 9:00-11:00AM. Walk in or call for appt.  Evening hours on Tues and Thurs by appt only.
**Choice Medicine**: 8208 Hwy 53 North, Toney. 256-851-8804. Mon-Fri 9AM-5PM.  All insurance accepted. Sliding fee schedule available. Walk in or call for appt.
**Central Health Care:**All insurance accepted. **Huntsville Clinic**: 751 Pleasant Row.  Call for appt: 256-533-6311.Sliding fee schedule available. **New Market Clinic**: 110 Clinic Street.  Walk in or call for appt Mon-Fri 8AM-5PM. 256-379-2101.  **Harvest Clinic**: 5503D Hwy 53. Call for appt: 256-859-0555. Sliding fee schedule available.
**Tetanus Shots**:  Free tetanus shots for clean-up workers: 256-539-3711.
**Disabilities:** UCP is coordinating assistance to disabled people:  256-852-5600 8AM-4:30PM.
**Diabetes:** Disaster victims with diabetes may call 1-888-DIABETES or 205-879-5172 for assistance.  **Dialysis Patients** affected by the storms may call 1-800-626-1297 for assistance.
**Red Cross** can help with medications, medical supplies, and eyeglasses:  256-536-0084.

**Mental Health:**
**Project Rebound:** Free crisis counseling to those affected by the storms. May be especially appropriate for those needing services for an extended time.  800-367-0955.
**Mental Health Center Crisis Teams,** located at the DRC, provide debriefing, counseling, limited case management, and referral to community-based mental health resources. 256-652-9702.
**HELPline** Crisis Line: 256-716-1000 or 800-691-8426.
**Family Services Center**: Trauma Recovery Support Groups, Thurs 4PM and Tues 9AM.  256-551-1610.
**Mental Health Center of Madison County**: Mental health services for adults and children.  All insurance accepted. Sliding fee schedule available.  256-533-1970.
**Hospice Family Care:** Bereavement support groups for adults and children, individual grief support counseling, and counseling referrals. No fees for services.  256-650-1212.

**Seniors:**
**Senior Rx:** Prescription assistance for seniors 55 and older who meet income guidelines and have no prescription insurance coverage.  256-532-3345.
**TARCOG:** Legal and employment cases management for people 60 and over.  256-830-0818.

**Storm Shelter and Safe Room Grants:**
Madison County EMA is now accepting applications for Storm Shelter/Safe Room grants.  Funds will be disbursed in the order applications are received.  Applicants will be contacted when funds are available.  Apply online at www.huntsvilleal.gov/ema/fema320/.

**Transportation:**
**Handi-Ride:** 256-427-6811.  **Huntsville Shuttle:** 256-427-6811. **TRAM**: 256-532-3792.

**Veterans:**
**Still Serving Veterans:** Employment counseling and related services to veterans.  256-883-7054.  **Alabama Dept of Veterans Affairs, Madison County**: 256-532-1662.
**Homeless veterans** may qualify for housing vouchers if they meet income guidelines. 256-535-3100. **VA Benefits Call Center:**  877-222-8387.

**Volunteers:**
**Harvest Baptist Church,**256-837-4129, to volunteer for work in the Harvest area.
**Manna House**, 256-503-4848, (Next to the Rock Family Worship Center at Governors and the           Parkway.)  Distributing food, clothes, etc. Mon, Wed and Thurs 4:00-7:30PM.  Just show up.      **Salvation Army:**  Call Lydia Henderson, Volunteer Coordinator, at 256-536-5576.
**Lockhart Youth Club**, 256-217-0320, to volunteer for work in the Lockhart Road (Harvest) area.
**2-1-1 Hotline**- Needs volunteers.  Call Colby at 256-716-4052 ext 101 for more info about the         upcoming training class.

**To register as a volunteer:**
[**www.keepvolunteering.org**](http://www.keepvolunteering.org/)lists volunteer opportunities and needs.
[**www.mcvoad.com**](http://www.mcvoad.com/) registers volunteers for Madison County.
[**www.servealabama.com**](http://www.servealabama.com/) registers volunteers for other areas of Alabama.